

# the best of the best

## Continuous Improvement

Benchmarking and continuous improvement (CI) is not new. However, with both public and private sector clients asking contractors to demonstrate their commitment to CI, your approach to it could now mean the difference between winning and not winning future work.

The NFB Continuous Improvement Club brings together member companies to share best practice, identify better practices, agree improvement techniques and develop action plans for improvement. Driven and guided by senior representatives from member organisations, members of the Clubs meet quarterly to review performance, identify performance gaps and share lessons learned to collectively raise performance..

## New Club Launches

NFB Training has successfully secured funding from ConstructionSkills to launch new CI Clubs in the North West and Eastern regions and are holding launch events in both areas as detailed below:

### **NORTH WEST LAUNCH**

Date: 22nd November 2011  
Time: 9.30am to 13.30pm  
Venue: HAYDOCK

### **EASTERN LAUNCH**

Date: 24th November 2011  
Time: 9.30am to 13.30pm  
Venue: NEWMARKET

Demand for these launch events is expected to be high, so please book early to avoid disappointment.

**The launch events are free of charge and interested parties are asked to complete the booking form overleaf and return to the Training Team on 0845 057 8173**

## EVENT DETAILS

**9.30am**  
Arrival  
(Tea & coffee available)

**10.00am**  
Welcome

Areas covered will include:

- Club structure
- Roles and responsibilities
- KPIs
- Website—data collection
- Analysis and reports
- Staff training
- CI workshops
- PR
- Confidentiality
- Action plan and timescales
- Pricing structure

**13.30pm**  
Closing remarks

## Networking lunch and depart

We are committed to the continual improvement of our business and feel that the Continuous Improvement Club is a fantastic opportunity to share both knowledge and experience with other companies with the same commitment."

*Andrew Kimpton*  
**Managing Director**  
**Oakmont Construction & Chair, CI Club**



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## Continuous Improvement Club launches for the North West and Eastern regions

**Please book early to avoid disappointment.**



I would like to attend the CI Club Launch event for the following region (please tick as appropriate)

North West Region (Haydock)

Eastern Region

Contact .....

Company .....

Tel:.....Email.....

Additional Delegates.....

Postcode..... Tel No.....

If you require any further information please contact the Training Team on 0845 057 0041/2

**PLEASE FAX BACK TO 08450 578 173 TO RESERVE YOUR PLACE**

**Payment:**

BACS: Account Name: National Federation Of Builders Ltd Account No: 31384422

Sort Code: 40-04-25 Bank: HSBC – 19 Marylebone High Street, London, W1U 4BD

Cheques should be made payable to: “The National Federation of Builders Ltd” and sent for the attention of Lisa Brown, to The National Federation of Builders Ltd, 3/5 Rough Hey Road, Preston, PR2 5AR.

This project has been delivered with support from ConstructionSkills Management and Supervisory Development Fund. The fund provides financial backing to encourage innovative ideas that deliver management training benefits across the industry.

